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51812

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Texas PUC
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To whom it may concern, which I hope is many,

While the news and social media is busy beating up on ERCOT, I'd like to remind both the TX PUC and Oncor that in 2009 when digital meters were coming to town, Oncor started deploying meters that ultimately the PUC did not approve. I remember Oncor having to replace thousands of meters because they did not have the ability to remotely connect and disconnect service. With the 11 plus years that have gone by since that event, including the rolling blackouts of 2011, I'd love to know why TDU's across the state sent crews out over this past week to open and close circuit breakers to keep the grid alive. Would you like to avoid situations where large swaths of people stayed up the entire time, just to keep a hospital or pump station online? Would you like to keep the chronic condition or critical care status customers powered while their next door neighbors go dark? You already have that granularity, why was it not used? Send an SMS text when the next outage will occur and for how long it will last. Dynamically change the outage windows based on load and whether or not people are conserving. Really want to see this contingency plan implemented before the next major event.

Thank you for your time, and the years of otherwise reliable service.

Sincerely and concerned,



Chris Turner

cc: Oncor

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